In the immediate aftermath of a sudden-onset emergency, such as an earthquake or a flood, UNDAC is one of the UN’s first-response mechanisms deployed to assist the immediate coordination of humanitarian assistance.

COORDINATION SAVES LIVES

ABOUT OCHA

The United Nations Office for the Coordination of Humanitarian Affairs (OCHA) mobilizes and coordinates humanitarian action for people in need, in partnership with national and international actors. OCHA ensures that each actor can contribute to the overall response effort. OCHA delivers its mandate by coordinating emergency relief, and by organizing and monitoring humanitarian funding, policy development, information management and advocacy.

Cover photo: DND-MDN Canada/Cpl Ariane Montambeault
This page: WFP/Amjad Jamal
United Nations Disaster Assessment and Coordination

THE TEAM

An UNDAC team can deploy within 12 to 48 hours’ notice.
A team is deployed following the request of the affected Government and the Resident/Humanitarian Coordinator in the country. The typical duration of an UNDAC deployment is between two and four weeks.

UNDAC teams are equipped to be self-sufficient.
They are trained in various skills, such as coordination, needs assessments and information management. The teams also advise and strengthen national and regional disaster response capacity.
When required, an UNDAC team establishes and runs an On-Site Operations Coordination Centre (OSOCC) and a Reception and Departure Centre (RDC), which provide a platform for cooperation, coordination and information management for international humanitarian response agencies and national responders. First responders use the Virtual OSOCC website for real-time information exchange during ongoing emergencies.

MANAGEMENT

The UNDAC system is managed by the Field Coordination Support Section (FCSS) in the Emergency Services Branch in OCHA Geneva.
As well as working with OCHA regional offices and other parts of OCHA, FCSS works with UNDAC national focal points. FCSS also acts as the secretariat of the International Search and Rescue Advisory Group (INSARAG), which is the global network of countries and organizations dedicated to improving standards and coordination in urban search-and-rescue (USAR) preparedness-and-response operations.
Facts and Figures

More than 235 missions have been carried out by UNDAC teams to over 100 countries since 1993.

More than 1,270 team members have deployed since 1993.

Over 80 countries and organizations have more than 200 experienced UNDAC members.
UNDAC in Haiti

On 12 January 2010 at 4.53 p.m. local time, a 7.2-magnitude earthquake struck Haiti with devastating effects. The epicentre was located close to the town of Léogâne, but the impact led to widespread destruction in the capital, Port-au-Prince, where many buildings collapsed. Within 24 hours, a 10-member UNDAC team arrived in Haiti to help coordinate relief operations.

The team set up an OSOCC to coordinate incoming aid and an RDC at the airport to organize incoming USAR teams. Five clusters (shelter, food, WASH, health and logistics) were activated within hours of the earthquake and began coordinating within their respective fields.

By the end of the two-week mission, the UNDAC team had established a coordination platform for the incoming relief aid. It also coordinated the work of the 60 USAR teams that saved more than 130 lives and provided medical support to thousands of people.
Timeline

1991
UN General Assembly passes resolution 46/182 on ‘Strengthening of the coordination of humanitarian emergency assistance of the United Nations’. INSARAG is established.

1993
UNDAC is established.
The Europe regional team is also established.

1994
First 10 missions completed.

1995
Americas regional team is established.

1996
Pacific regional team is established.

Photo credits for this and opposite pages: UNDAC
2001
First review of the system to examine overall operational functioning and assess its geographical and demographic composition.

2002
Asia joins Pacific regional team.
UN General Assembly resolution 57/150 endorses the INSARAG Guidelines as the principal reference for coordinating USAR response, and UNDAC’s role to help Governments coordinate international USAR operations.

2003
UNDAC completes its 100th mission.

2004
Africa joins Europe regional team. Record number of missions: 20 in one year.

2005
The Humanitarian Reform process is initiated by the Emergency Relief Coordinator, together with the Inter-Agency Standing Committee, to improve the effectiveness of humanitarian response through greater predictability, accountability, responsibility and partnership.

2009
Middle East joins Europe and Africa regional teams.

2010
UNDAC completes its 200th mission.

2011
Second UNDAC review to analyse its effectiveness, efficiency and impact, and its readiness to meet current and future humanitarian challenges.

The Transformative Agenda sets out actions that collectively represent a substantive improvement to the current humanitarian response model.
Methodology

The UNDAC methodology is based on best practices from more than 235 missions to over 100 countries since UNDAC’s inception in 1993. It can adapt to a wide range of emergency situations and challenges. The *UNDAC Handbook* and trainings clarify UNDAC’s roles and responsibilities in a typical mission cycle.

**CORE VALUES**
- Equal
- Committed
- Competent
- Flexible
- Inclusive
- Operational
- Supportive

**DISASTER MANAGEMENT**
UNDAC is rooted in disaster management but influenced by humanitarian coordination. The system bridges these two approaches.

**HUMANITARIAN PRINCIPLES**
The principles of humanity, neutrality, impartiality and independence are fundamental in the UNDAC system.

**LEADERSHIP**
UNDAC supports and provides leadership at operational and tactical levels while supporting leadership at strategic levels.
Membership

UNDAC members usually work in disaster management at the national level or in international humanitarian response. Member Governments are self-financing countries that hold UNDAC mission accounts with OCHA/FCSS, through which funds are deposited to cover the deployment costs of their national UNDAC staff. Participating countries are sponsored members of the UNDAC system.

To become a member country, the national authority of the interested country should contact the Chief of FCSS.

Contact details are available at: http://www.unocha.org/what-we-do/coordination-tools/undac/contacts
Training

UNDAC trainings ensure all active UNDAC members remain ready to deploy for response- and-preparedness missions. As experienced disaster managers and humanitarians, all UNDAC members must attend an induction training, which gives them the basic tools for deployment. UNDAC members are expected to regularly attend refresher courses in specific areas of expertise, such as civil-military coordination, environmental emergencies and on-site coordination. Trainings are held in all regions and conducted in cooperation with Member States and operational partners.
Partnerships

OCHA works with operational partners to ensure UNDAC provides the best possible service for telecommunications, emergency logistics, environmental expertise and mapping. These operational partners include the International Humanitarian Partnership, the Asia-Pacific Humanitarian Partnership, the Americas Support Team, MapAction, Télécoms Sans Frontières, DHL, UNOSAT and the European Commission - Humanitarian Aid & Civil Protection.
Emergency preparedness

UNDAC teams directly contribute to OCHA’s key preparedness objectives: to strengthen the capacity of national authorities and regional organizations to access and coordinate international humanitarian assistance effectively, and to become self-reliant in coordinating national humanitarian assistance in emergency response.

The UNDAC system brings together experienced national disaster management experts and international humanitarian professionals who undertake specific disaster response preparedness missions at the request of interested Governments, and with the buy-in and support of the respective UN Resident Coordinator and UN Country Team.

UNDAC teams also contribute to preparedness through capacity-building activities during response missions, and by participating as associates in the capacity-assessment missions of other institutions. Team members also act as international observers, advisers or exercise controllers of emergency response simulation exercises.

Many team members help to prepare and host training courses for UNDAC teams, and for other regional and international humanitarian response organizations, such as the EU Civil Protection Mechanism and the ASEAN Emergency Rapid Assessment Team.
Learn more

Contact UNDAC
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About UNDAC - unocha.org/what-we-do/coordination-tools/undac/overview

About INSARAG
insarag.org

About Virtual OSOCC
vosoccc.unocha.org
The UNDAC system is managed by the Field Coordination Support Section in the Emergency Services Branch of OCHA Geneva.

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